

Castle Online User Forum

## **House Rules**

Effective from 21st June 2007

## Castle User Forum House Rules

The House Rules which appear below are divided into two sections. Violation of any of the rules is likely to lead to the suspension or deletion of your account and could lead to legal action being taken against you by the authorities or an aggrieved party. Be aware that in exceptional circumstances Castle could be legally obliged to reveal your registration information and/or IP address to the authorities.

Castle User Forums are fully moderated. This means that it may take time for a post that you've made to become live on the site. Castle Computer Services Ltd reserves the right to edit, modify or delete any posts made.

Personal information provided will not be shared with any other commercial organisation. The personal information you provide when registering may be shared with other departments within Castle, for example if a post demonstrates that a Support call may be required.

Castle Forums are private Forums, unless otherwise stated. Castle reserves the right to accept or deny User Forum access to anyone at any time.

Castle User Forums are a free service to customers who choose to use it. They do not form any part of any product or service delivery contract between a customer and Castle Computer Services.

### Keep your contributions civil, tasteful and relevant. Please:

- **No defamatory comments.** A defamatory comment is one that is capable of damaging the reputation of a person or organisation. If successfully sued you could be held liable for considerable damages and costs.
- **Do not post content which you've copied** from someone else and don't own the copyright.
- **Do not post messages that are** unlawful, harassing, defamatory, abusive, threatening, harmful, obscene, profane, sexually oriented, homophobic or racially offensive.
- **Do not make multiple postings.** So that we can publish comments from as many different people as possible, participants should keep their number of contributions per debate to a reasonable level. Multiple posts from one individual, or small number of individuals, discourages many others who might otherwise wish to take part.

Although breaking one of the house rules below is less likely to land you in court, the rules are still important for your own safety, the safety of others and to avoid causing offence. Violation of these rules may result in suspension or deletion of your account.

- **No swearing.** Professional people read and contribute to Castle Forums. Please don't use profanities or other words which might offend them.
- **No spamming or flooding.** Don't repost the same message, or very similar messages, more than once.
- **No personal information.** It is not acceptable to publicise your or anyone else's contact details including address, place of employment, telephone or mobile number, email address, etc. This is for your own safety and that of everyone who uses this service.

- **Post in English only.** Posts containing languages other than English may be removed. Common greetings and salutations in languages other than English may be acceptable.
- **No impersonating.** Impersonating someone (including other members) is unacceptable.
- **No inappropriate usernames** (vulgar, offensive, etc).

### **Copyright and the law**

You own the copyright in your postings and articles, but you also agree to grant Castle a perpetual, royalty-free, non-exclusive, sublicenseable right and license to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute and exercise all copyright and publicity rights with respect to any such work worldwide and/or to incorporate it in other works in any media now known or later developed for the full term of any rights that may exist in such content.

If you do not wish to grant such rights to Castle, it is suggested that you do not submit your contribution to this site.

By submitting your contribution to this site, you also warrant that such contribution is:

your own original work and that you have the right to make it available to the Castle for all the purposes specified above

is not defamatory

does not infringe any law

You also agree to indemnify Castle against all legal fees, damages and other expenses that may be incurred by Castle as a result of your breach of the above warranty.

You may not violate, plagiarise, or infringe on the rights of third parties including copyright, trademark, trade secret, privacy, personal, publicity, or proprietary rights.

### **About your privacy**

If you register with us, our registration process requires you to supply us with your email and company details, but we will only use this information to validate your access to the discussions and for other service administration purposes. Personal information provided will not be shared with any other commercial organisation. The personal information you provide when registering may be shared with other departments within Castle, for example if a post demonstrates that a Support call may be required. Castle Computer Services complies with the 1998 Data Protection Act.

### **Disciplinary procedure**

Violation of any of the rules above may lead to your membership account be temporarily suspended or terminated. Castle additionally reserves the right to suspend or terminate any membership account at any time and at its sole discretion. While suspended, returning to the site by creating another account will constitute a further offence and will result in your account being closed

permanently. Castle reserves the right to delete any posting, at any time, for any reason, and is under no obligation to publish any work submitted.

