

# **Henderson Boyd Jackson**

## Case Study

## Henderson Boyd Jackson

As one of Scotland's largest independent firms of solicitors, Henderson Boyd Jackson has always looked to the future for technological developments to help provide their clients with the ultimate legal services as well as to communicate more efficiently internally.

In 1991, Henderson Boyd Jackson purchased an IBM RS 6000, which was supplied, installed and maintained by Castle Computer Services' Technical Services staff. The IBM RS 6000 was located in their Edinburgh office and facilitated the use of both Unix WordPerfect and Signet financial software, initially from dumb terminals, at both Edinburgh and Glasgow office locations.

Through rapid expansion the firm developed increased requirements for IT support and assistance, initially for extending the IBM RS 6000 system.

From the original IBM RS 6000 system running in one office, Henderson Boyd Jackson's IT requirements have today grown to cover 3 adjacent offices in Edinburgh's Ainslie Place, and two remote sites, one in the city's West End and the other in Glasgow. All the Ainslie Place offices are now linked by fibre connections, delivering optimum reliability and performance.

The remote Edinburgh and Glasgow offices are linked by Megastream, which offers seamless network integration. Henderson Boyd Jackson's own web server is co-located offsite.

The operating systems now used are Windows NT, AIX and Linux on Netpilot, with a Microsoft SQL Server database and Microsoft Exchange running on Windows NT servers, plus Unidata & System Builder on the AIX platform.

The company's hardware requirements have also significantly increased from the early days to include five dedicated servers in the Edinburgh offices, over 150 PC workstations across the three locations and extensive, specialised printing requirements. In addition, the firm also has a dedicated, fixed link to the Internet, plus several staff members accessing the network from remote locations, such as from client's premises or home offices.

Jennifer Trussell, the firm's IT Manager, commented, "Castle Computer Services has a strong network support team and has always been able to fulfil our requirements efficiently - even at short notice!"

As with any forward-thinking organisation, Henderson Boyd Jackson does not plan to stop here; indeed, the firm will soon be carrying out a process of further development, with which Castle has already been asked to become involved.

Henderson Boyd Jackson is typical of today's technologically-aware organisations; whilst being conscious of relying on a stable, efficient IT environment, the firm also realises the importance of making the best use of emerging technologies. With Castle Computer Services' breadth and depth of experience and current knowledge of the latest developments and accreditations, the partnership between the two companies can only assist HBJ to maintain and further develop a robust and efficient IT infrastructure.

For more information, please our Technical Team at our Glasgow office on 0845 230 1314.

