

CASE STUDY

CASTLE DELIVERS A TOTAL SOLUTION TO BROXBOURNE HOUSING ASSOCIATION

Broxbourne Housing Association is a not for profit organisation that owns and manages some 3,450 homes for rent within and around the Borough of Broxbourne. These homes include houses and flats for families, couples and single people as well as schemes for older and vulnerable people. The Association also manages some 600 leasehold flats. Broxbourne Housing Association aims to provide good quality homes and services that help residents achieve their aspirations.

Broxbourne Housing Association came into being when Broxbourne Council transferred ownership of local authority housing to a new housing association. This presented the challenge of creating a completely new IT and telecoms infrastructure that included a financial management system, PCs and printers, network cabling and a telephone system. The whole infrastructure had to be implemented within a challenging 14 week timescale to achieve a critical go live deadline.

Following a comprehensive tendering process Castle were chosen based on their experience and expertise, combined with a proven ability to deliver complex projects on time and within budget.

Castle supplied and installed all of the necessary hardware and software, ensuring that a fully operational IT and telecoms system was established by the first day of operation. In addition, Infor FMS SunSystems financial management software was installed, modules for epurchasing and managing fixed assets being scheduled for installation at a later date.

Paul Williams, Director of Resources, at Broxbourne Housing Association added; "It was essential that we had the means to be operational by the first day of trading of the new organisation. Castle's commitment to working with us to meet challenging deadlines was outstanding. They demonstrated a good understanding of our needs and brought the project in on time and within budget."

Paul Sutherland at Castle Computer Services said; "Broxbourne Housing Association now has one of the best IT infrastructures available today with the functionality to meet their specific needs. The Infor FMS SunSystems financial management system will deliver the level of reporting necessary for full management control of day to day operations."

Infor FMS SunSystems

Sales Module, Recurring Invoice, Collect, Connect

12 Concurrent Vision 6

20 User ePurchasing Solution, Albacs IP

Real Asset Management

Cabling, Network Infrastructure, 4 Servers & Telephone Solution

Contact us

For more information please contact Castle Computer Services on 0845 230 1314 or email info@castle-cs.com

CHALLENGECASTLE.COM

