



# Castle Computer Services Housing User Day 16th September 2010 London

## Venue

London House  
Goodenough College  
Mecklenburgh Square  
Bloomsbury  
London, WC1N 2AB

## Times

9.30am for 10am Start  
16.00 Finish



## What will I achieve?

The 2010 Castle Housing User Day will start with a presentation from Real Asset Management on the hot topic of the moment - **Component Accounting**. You will also see a live demonstration of QlikView working in a Housing Environment and hear from Seren Group as they tell us how QlikView has revolutionised their analysis and reporting. After lunch, we will cover the latest and greatest features and functions which have been added to your Housing Solution, this will include SunSystems 5.4, Q&A 10 and FindDocs. The day will then conclude with our interactive customer User Forum where you will have the opportunity to share best practice with other attendees and discuss any questions or topics you may have.

## Who Should Attend?

Senior Housing Association Finance and IT professionals who are involved in the day-to-day running of a Finance or IT Department or have strategic organisational responsibilities.

## Agenda

09.30	Registration with Tea / Coffee
10.00	Welcome & Castle Business Update
10.20	Component Accounting
10.50	Coffee Break
11.10	Software Hints & Tips
11.30	QlikView Reporting
12.00	QlikView Case Study - Seren Group
12.30	Lunch
13.30	Infor SunSystems Product Update
14.00	SunSystems Enhancements & Additional Modules
14.20	Transfer Desk - Monmouthshire Housing Association
14.30	User Forum
16.00	Finish

## Guest Speakers Include:

- |                                      |                                   |
|--------------------------------------|-----------------------------------|
| ~Alan Quinn, Castle                  | ~Kevin Hamilton, Castle           |
| ~George Strathie, Castle             | ~Gareth Mason, Seren Group        |
| ~Chris Noller, Real Asset Management | ~Robert Gordon, Infor             |
| ~Nick Boxall-Hunt, QlikTech          | ~Peter Stephens, Monmouthshire HA |