

**“Our mission is to help our customers serve their customers better using I.T.”**

## FINANCIAL DATA PROTECTION SERVICE

### **DataGuard from Castle provides the best possible security for your precious financial data and systems.**

Utilising Castle’s unique Technical expertise in Data Centres and Business Continuity, combined with our Application Software experience, we have created a system that securely replicates your data via encryption; validates the successful replication and verifies your data on a monthly basis at a UK hosted BS25999 accredited world-class data centre.

#### **Points to consider:**

- When was the last time you restored your data into your financial application to test its integrity?
- Do you retain a copy of your data off-site, in case the worst happens?

#### **In the event of a Disaster:**

- How long would it take your organisation to recover your systems?
- What would be the cost of this downtime in lost productivity and reputational damage with your customers?
- What would be the cost to your business if the data couldn’t be restored?
- How long could your organisation operate without access to critical data?

#### **The DataGuard service provides peace of mind by:**

Taking automated nightly replications of your finance system’s data to Castle’s secure Data Centre facility.

On an agreed periodic basis, Castle will restore the data to your financial application and produce a pre-agreed reconciliation report which will be sent to you for comparison with your live version of the report in order for you to validate the copied data.

#### **The key service and support benefits are:**

- Peace of mind that if something happened to your live system, Castle would be able to provide a copy of your verified application database for recovery\*
- Significantly reduced risk of losing valuable data
- Forms part of your business continuity plan (reducing insurance premiums)
- Good governance

Nightly off-site data replication

Validation of data

Verification of your application data

Business Continuity planning

#### **Contact us**

For more information please contact Robert Pate on 0845 230 1314 or email [info@castle-cs.com](mailto:info@castle-cs.com)

[www.castle-cs.com](http://www.castle-cs.com)



\* Castle will agree with you in detail what data and databases will be replicated and what the disaster recovery invocation plan would be (**see over**)

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## DISASTER RECOVERY INVOCATION SERVICE

# Disaster Recovery Invocation

### Disaster Recovery Invocation Service

Disasters can be both big and small, ranging from a simple flood affecting the electricity supply in your building to a full scale building fire and it's important you have a Business Continuity Plan that can be put into action should a disaster occur.

A disaster can be any event, that in your opinion, prevents you from using your IT systems - either temporarily or permanently.

In the event of a disaster, the Castle Disaster Recovery Service is invoked by calling our 24/7 emergency phone number and from that point, you know we will be bringing your systems back online shortly, so you can focus on the other critical aspects of your organisation.

Castle can also provide a full consultation service to help build an appropriate Business Continuity Plan for your organisation.

### How does it work?

For a small monthly fee, Castle will prepare and retain an appropriate replicated IT infrastructure at our Data Centre that can be made available to your organisation via remote access when you invoke the Disaster Recovery Service. This means your organisation can be operational within hours, not weeks.

Alternatively, data could be delivered back to your organisation for use on replacement hardware and/or Castle could deliver data and systems on replacement loan servers as an additional service.

**Following a consultation process with our Data Centre Specialist, Castle will provide a bespoke solution and price to accommodate your Business Continuity Plan.**

Call our 24/7 emergency helpline to invoke DR

Castle uses the latest server Virtualisation technology

Castle uses proven market leading delivery technologies

Castle can provide a complete Business Continuity Plan



### Contact us

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