

Managed cloud services provide disaster resilience for SAMH

SAMH (Scottish Association for Mental Health) is Scotland's largest mental health charity. They know that a mental health problem can affect everything. It can have the most profound impact on our relationships, our work, our wellbeing and our quality of life. SAMH has represented the voice of people most affected by mental health problems in Scotland for more than 90 years.

Every year, SAMH provides over a million hours of support to people living with a mental health problems. Every week, SAMH works with around 4,000 individuals in over 60 services.

SAMH's Head of Information Systems, John Stoner identified a need to create more resilience in their infrastructure. Staff operating from multi locations across the country were dependent on the server hub in Glasgow. He said: "We were operating with a potential single point of failure in Glasgow so that a quite simple fault could knock out all of our servers.

"We wanted to upgrade the network and introduce robust disaster resilience. Our staff provide a 24/7 care service and require access to the system at all times of day and night.

"After discussing and reviewing various options with Castle, we implemented a co-location solution, retaining ownership of the infrastructure hardware and software licenses. This approach was significantly cheaper for us than a full cloud solution whilst delivering the resilience of having our hardware in a secure data centre.

Case Study Cloud Managed Service

SAMH

Need to create more resilience in their infrastructure

"To give previously unparalleled disaster resilience we also implemented Castle's Disaster Recovery service"

"We now have a flexible but robust system that enables us to run our IT systems on a fixed budget"

"To give previously unparalleled disaster resilience we also implemented Castle's Disaster Recovery service. With this we can have systems back online in just a few hours in the event of a critical failure. We have completely removed the reliance on our administrative centre in Glasgow so that users across the rest of the country are not affected by any day to day maintenance or local issues.

"We have a longstanding relationship with Castle and their understanding of our system requirements and organisational needs were a significant factor in what was a seamless implementation. We now have a flexible but robust system that enables us to run our IT systems on a fixed budget."