



Infor case study

Hundred Houses Society

Enhancing finance operations through digital transformation.

Hundred Houses Society is a not-for-profit housing association founded in 1933.

Hundred Houses Society completed their first development of 100 homes in the Eastfield area of Cambridge in 1935. Since then, they have expanded and innovated, and currently own and manage over 1,500 homes in Cambridge and Greater Cambridge.

The challenge

The Society faced challenges with an ageing finance system that was not compliant with making tax digital and relied on cumbersome, manual processes for management and statutory accounts. The departure of knowledgeable staff further exacerbated the situation, leading to increased reliance and costs for external system support.

Discovery and selection of Kick

An external consultant evaluated systems suitable for the Society's unique needs, recommending SunSystems Cloud and Kick for their expertise in the social housing sector and their success in supporting housing associations.

A tailored and future-proof system

Kick delivered a comprehensive solution, implementing a finance system compatible with the Society's main housing system and adaptable to its growth.

The project encompassed:

- / Designing custom reports and ensuring future scalability
- / Streamlining processes with the Q&A package Integrating add-ons for making tax digital and B2B banking links
- / In-depth training for the team to maximise the new system's benefits

Key deliverables and milestones:

- / Enhanced reporting capabilities
- / Compliance with Making Tax Digital
- / Comprehensive training for the entire team
- / Successful data migration, ensuring a smooth transition

From short-term challenges to long-term benefits

Initially, the transition required significant resources for implementation, training, and testing. However, Kick's meticulous planning minimised the short-term impacts. In the long term, the Society now enjoys a streamlined finance function, allowing the team to focus on value-adding activities and reducing the time spent on administrative tasks.

A seamless and supportive experience

The Society's team found working with Kick both pleasant and beneficial. Kick's staff stood out for their friendliness, expertise, and responsiveness, ensuring a smooth implementation and providing excellent support at critical stages of the project.

